

PORT REQUEST FORM

Reg. No. 2001/008017/07 - Vat Reg: 4320194998

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THE POWER IS IN YOUR HANDS

By signing this port request form I, in the capacity stated below, confirm that I have requested that the MSISDN numbers listed below (the "Number/s") be ported to Cell C (Pty) Ltd and furthermore acknowledge that I have been advised:

- To retrieve all voicemail messages and to transfer all my other data or information stored on the SIM card allocated to me by my current network operator and/or service provider as these cannot be transferred to Cell C (Pty) Ltd when my Number/s are ported;
- That the services offered by Cell C (Pty) Ltd may differ from those offered by my current network operator/ service provider and accordingly that I may not have access to all of these services (including services offered by third parties) which I am currently using/ accessing through my current network operator or service provider;
- That any credits and/ or unused minutes which I have accumulated with my current network operator or service provider are not portable to Cell C (Pty) Ltd and will be lost;
- That although Cell C (Pty) Ltd will endeavour to port my Numbers on the date specified by me below, the actual porting date cannot be guaranteed and Cell C (Pty) Ltd will not be liable for any failure to carry out my port request on the date requested by me;
- That I (or the account holder) may still be liable to my current network operator or service provider in respect of my existing contract with them.

PART A: (TO BE COMPLETED WHERE ACCOUNT HOLDER IS A NATURAL PERSON)

Details of person requesting port:

Full Names: Identity Number:

Number/s to be ported to Cell C (Pty) Ltd (should there be insufficient space, please fill in the numbers on a separate sheet, sign the sheet and attach it to the form.)

Account number with current service provider or network operator (as applicable).

The date you would like the Number/s to be ported (porting date must be within 31 days from the date you sign this form and will be confirmed by SMS.)

Your signature: Date:

If person requesting port is **not the account holder**, the following should be completed by the account holder:

Account holder's full names:

Account Holder's Identity Number: Account Holder's Signature

PART B: (TO BE COMPLETED WHERE ACCOUNT HOLDER IS A CORPORATE, THAT IS COMPANY, CLOSE CORPORATION OR TRUST AND SIGNED BY DULY AUTHORISED PERSON)

Name of corporate account holder: Registration Number:

Details of person requesting port:

Full Names: Identity Number:

Number/s to be ported to Cell C (Pty) Ltd (should there be insufficient space, please fill in the numbers on a separate sheet, sign the sheet and attach it to this form.)

Account Number with corporate account holders current service provider or network operator (as applicable)

The date you would like the Number/s to be ported (porting date must be within 31 days from the date you sign this form and will be confirmed by SMS.)

Your signature: Date:

If person requesting port is **not duly authorised to sign on behalf of the corporate account holder**, the following should be completed by the authorised person:

Full Names: Identity Number:

Signature: Capacity in which you are signing on behalf of the account holder.

The Account Holder hereby authorises Cell C (Pty) Ltd to port the Number/s listed above to Cell C (Pty) Ltd.
Should you have any queries regarding your port please contact Cell C's Mobile Portability Hotline on 084 PORT 2 US (084 767 8287) and follow the voice prompts.



Cell C Service Provider Company (Pty) Ltd
Customer Care Line: +27 084 140 | Cell: 140 (free from Cell C phone)
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